# On Course



#### TOURS AND TRAVEL



### **COVID 19 SAFETY**

Due to the great reduction in community transmission numbers, the easing of restrictions and a marked increase in demand, we have resumed our tours. Please be aware that if you are not comfortable travelling in the current environment and decide to cancel from any tour there will be a cancellation fee as per our cancellation policy but if the situation changes and we cancel the tour a full refund will be issued (tours that involve flights may be issued credits from airlines).

As per our COVID Safety Plan we regularly assess the advice set out by NSW Health and guidelines from Transport NSW. Our staff have been trained in pre departure procedures and verify if any passengers are feeling sick, have flu like symptoms or are meant to be self isolating.

Air purifiers have been added to the air conditioning system on our coaches and the "Fresh Air" mode will be in operation. All surfaces within our vehicles will be cleaned after every service and passengers will be provided sanitizer and face masks if required (these will not be mandatory to travel). Every effort will be made to physically distance passengers on the coach where possible. Even though Transport NSW has advised there is no limit to the number of passengers on tourist coaches, On Course Tours will impose upper limits. Below is our passenger advice.

We are very much looking forward to continuing to offer you new horizons and getting your travel back On Course!

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## LONG DISTANCE AND/OR TOURIST OPERATORS ON COURSE TOURS AND TRAVEL

**Notice to Passengers Regarding COVID-19** 

On Course Tours and Travel supports COVID safe business practices including the implementation of physical distancing wherever possible, and requires passengers to take special measures to minimise the risk of exposure to COVID-19.

#### Please note that:

- ✓ Seating has been allocated to maximise physical distancing of 1.5 metres where possible, with consideration of protection provided by high back seats.
- ✓ Passengers from the same household, or sharing accommodation on tour may be allocated to sit together.

#### Passengers should:

- ✓ Remain in their allocated seat unless otherwise directed by the driver.
- ✓ Maintain physical distancing when dropping off or collecting luggage and when getting on or off the vehicle.
- ✓ Use the hand sanitiser available prior to departure.
- ✓ Carry and use their own hand sanitiser or cleaning wipes.
- ✓ Cover their nose and mouth if they need to cough or sneeze.
- ✓ Avoid using the on-board toilet facility.
- ✓ Consider using a face mask which will be made available (note this is not mandatory to travel).
- ✓ Consider downloading the COVIDSafe App to help facilitate contact tracing.
- ✓ Follow the guidance provided by On Course Tours and Travel and their driver at all times.

NO PASSENGER SHOULD BOARD THE VEHICLE IF THEY ARE FEELING SICK,
HAVE FLU LIKE SYMPTOMS OR ARE MEANT TO BE SELF-ISOLATING

On Course Tours and Travel shall not be liable for any transmission of COVID-19 in relation to passengers travelling on its vehicles and/or participating in any other activities associated with a service.